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# Securing Oracle E-Business Suite with the Latest Features and Tools

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### Safe Harbor Statement

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# Program Agenda

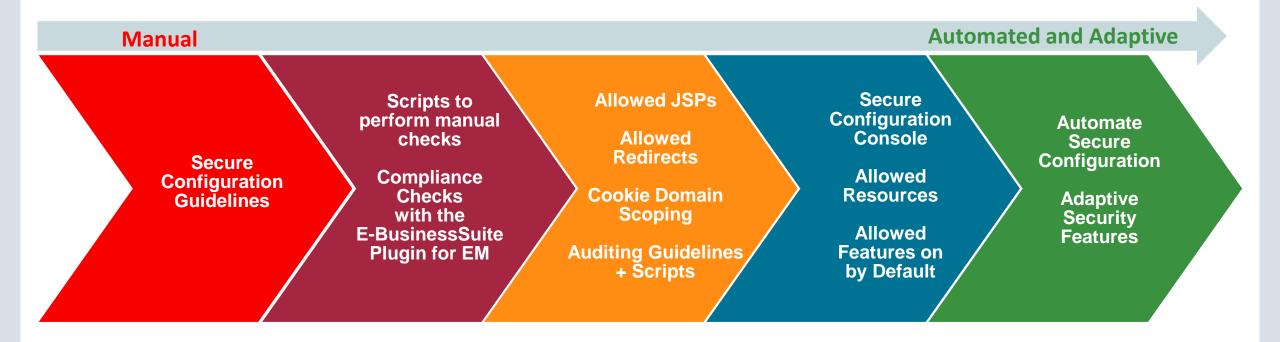
- Adaptive Controls for Securing Your Oracle E-Business Suite Environment
- Guidelines for Secure Configuration and Auditing
- Additional Secure Configuration When Running EBS in Oracle Cloud Infrastructure
- 4 Roadmap



Adaptive Controls for Securing Your Oracle E-Business Suite Environment

# Oracle E-Business Suite Secure Configuration Timeline

Adding Features and Utilities to Simplify Secure Configuration





## Reduce Your Attack Surface

#### Secure Configuration Console

- New tool to assist with secure configuration
- Easy to see where you are out of compliance
- Enable features via the console
- Guidance is provided for features that cannot be turned on via the console

#### Allowed JSPs/Resources

- Defines whitelist of allowed JSPs/resources for Oracle E-Business Suite Release 12.2
- Prevents access to JSPs which are not used
- Enables configuration of allowed JSPs to avoid unnecessary exposure

#### Allowed Redirects

- Defines whitelist of allowed redirects for Oracle E-Business Suite 12.2
- Prevents redirects that are not listed as allowed
- Enables configuration of allowed redirects to avoid unnecessary exposure

**Oracle E-Business Suite Security Guide Release 12.2** 



### Reduce Your Attack Surface

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**Enabled by default with Oracle E-Business Suite 12.2.6** 

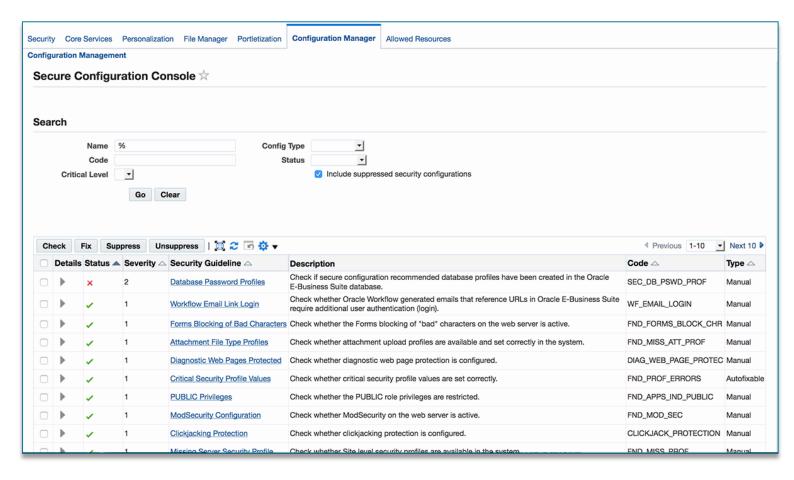


Secure Configuration Console





# Secure Configuration Console Automatic Assessment of Your Environment



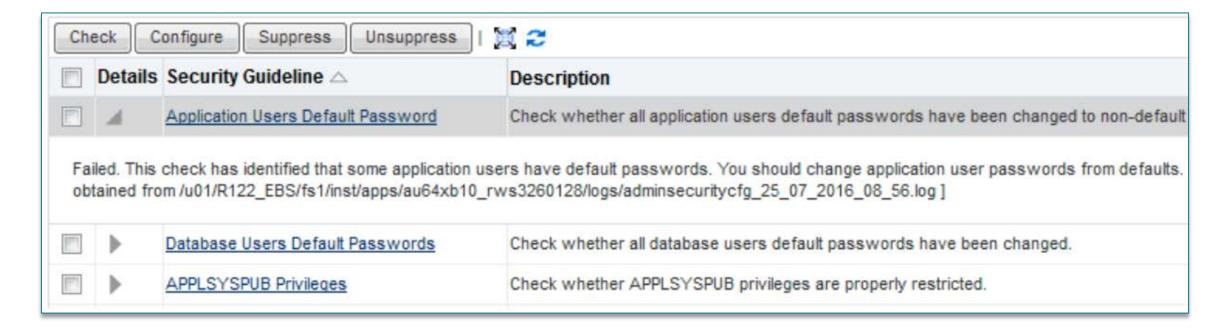
- Review and implement secure configuration recommendations from a dashboard
- Access via the "Functional Administrator" responsibility, "Configuration Manager" tab
- Check your configuration
- Automatically configure items that are out of compliance
- Checks are assigned a severity level
- Suppress checks that are not relevant to your system





## Secure Configuration Console

**Details: Failed Configuration** 







# Secure Configuration Console Security Guideline Details

#### Security Guideline Details

#### Security Guideline

Application Users Default Password

#### Description

Check whether all application users default passwords have been changed to non-default values.

#### Detailed Info

This check will list the default (seeded) applications users that still have their default passwords. You should change all the default passwords, even if the user is end dated.

Note that this will not list shipped accounts that cannot be used for login (disabled/end dated accounts).

Refer to the following for additional information:

. Oracle E-Business Suite Security Guide, Release 12.2 > Oracle E-Business Suite Security > Authentication > Change Passwords for Seeded Application User Account





# Secure Configuration Console Security Checks

- Default application users passwords have been changed to non-default values
- 2 Attachment upload profiles are available and set correctly
- 3 Critical profile values are set correctly
- 4 Default database users default passwords have been changed to non-default values
- 5 Forms blocking of bad characters on the web server is active
- 6 Site level security profiles are available in the system

7	ModSecurity on the web server is active
8	Serversecurity (Secure Flag in DBC file) is enabled
9	Allowed Redirects feature is enabled
10	APPLSYSPUB privileges are properly restricted
11	Auditing profiles are set
12	Cookie Domain scoping is configured
13	Application user passwords have been migrated to hashed passwords
14	HTTPS is enabled





# Secure Configuration Console

#### 10 Additional Checks for a Total of 24 Checks

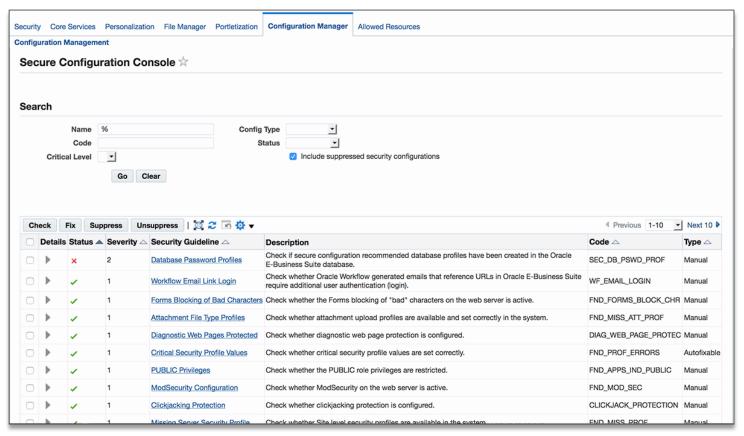
15	Clickjacking protection is configured
16	Diagnostic web page protection is configured
17	PUBLIC role privileges are restricted
18	Oracle Workflow generated emails that reference URLs in EBS require additional user authentication
19	Allowed Resources feature is enabled
20	Required whitelist configuration for the allowed resources feature is correct and up-to-date
21	Recommended Database initialization parameters have been set
22	Database profiles have been created in the EBS database for password management
23	iRecruitment file upload security profile value is set
24	Oracle Workflow Admin access is restricted

**Oracle E-Business Suite Security Guide Release 12.2** 





# Secure Configuration Console Backport to Oracle E-Business Suite 12.1.3 with Patch 26090737



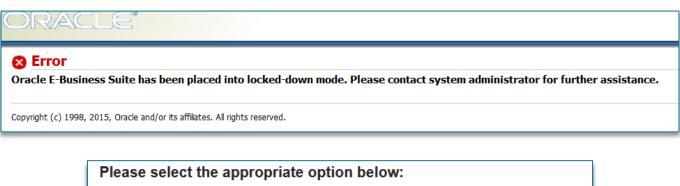
- Review and implement secure configuration recommendations from a dashboard
- Performs 23 secure configuration checks
- Configures items that are out of compliance
- Suppress checks that are not relevant to your system
- System is locked down after application of patch 26090737

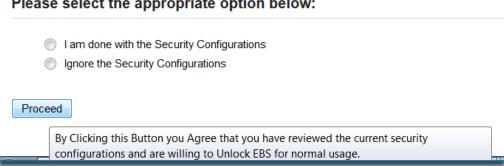
**MOS Note 2311308.1** 





# Secure Configuration Console Configure or Acknowledge and Accept Warnings





Note: Your system will be locked down until the system administrator configures or acknowledges the recommended security configurations.



Allowed JSPS/Resources





## History of Allowed JSPs / Resources

- Allowed JSPs introduced in E-Business Suite 12.2.4
  - Enabled by default in E-Business Suite ATG 12.2.6
- Rebranded to Allowed Resources in 12.2.6+ with the following patches:
  - ENABLE ALLOWED RESOURCES (24737426:R12.FND.C)
    - This patch will turn the Allowed Resources feature ON.
  - ATG 12.2.6 (21900895:R12.ATG\_PF.C.DELTA.6)
  - TKX Delta 9 (25180736:R12.TXK.C.DELTA.9)
- User interface and configuration metadata stored in the database in E-Business Suite ATG 12.2.7





# Feature Overview of Allowed Resources Principles

- Defines whitelist of web allowed resources
  - A whitelist is an explicit list of items that are allowed for access
- Enhancements to Allowed JSPs feature
  - Whitelist resources including servlets and JSPs
- Prevents access to resources which are not used
- Enables configuration of actively allowed resources to avoid unnecessary exposure
- Allows custom resources to be defined in the list of allowed resources





### Feature Overview of Allowed Resources

#### What Additional Features are Available?

- Metadata now stored in the database (not in configuration files)
- New user interface
- With configuration metadata stored in the database, allowed resources configuration will be preserved when upgrading and patching
- Whitelist configuration recommendations are provided based upon products used and underlying resource usage
- Utilities to identify custom resources and populate usage data





# Configuration Overview of Allowed Resources Patch 24737426:R12.FND.C

- Profile: Security: Allowed Resources (FND\_SEC\_ALLOWED\_RESOURCES)
- Profile may be set at site or server level
- Default value: config
- Turn off feature and allow all resources to be accessible by setting the profile to: All
- New profile overrides profile: Allow Unrestricted JSP Access
   (FND\_SEC\_ALLOW\_JSP\_UNRESTRICED\_ACCESS)





# Configuration Overview of Allowed Resources On By Default as of Oracle E-Business Suite 12.2.6

- 1. Populate web usage data (optional)
- 2. Identify and configure custom resources
- 3. Configure allowed resources products based upon recommendations
- 4. Continue to refine the list based upon recommendations (ongoing)
  - As a result of improved recommendations based upon usage data
  - With the deployment of new features or products





# Configuration Overview of Allowed Resources

### Start with an Introduction of the Configuration in the New UI

- 1. Populate web usage data (optional)
- 2. Identify and configure custom resources
- 3. Configure allowed resources products based upon recommendations
- 4. Continue to refine the list based upon recommendations (ongoing)
  - As a result of improved recommendations based upon usage data
  - With the deployment of new features or products



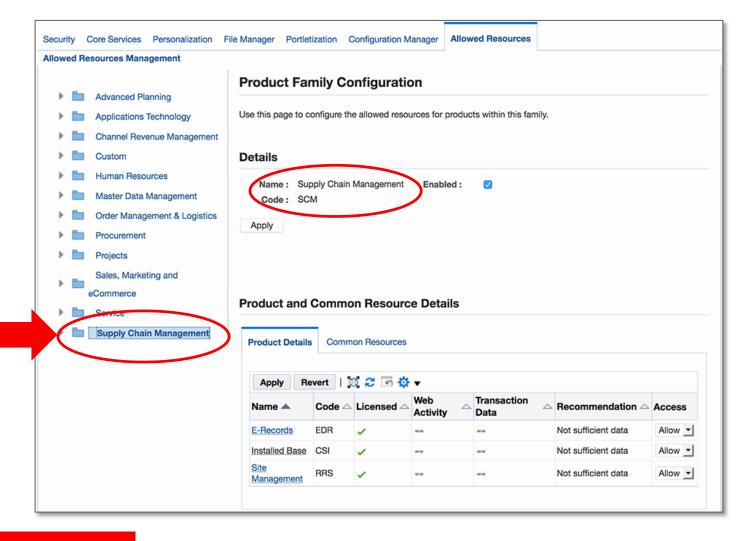


# Configuration Overview of Allowed Resources 3 Levels of Granularity for Configuring Access

- If you are not using any products in a particular product family, ensure that the Enabled check box is not selected in the Details section of the Product Family Configuration page.
- To restrict access at the product level, deny access to the appropriate product-level resources on the **Product Details** tab in the Product and Common Resources section.
- To restrict access at the individual resource level, deny access to the resources in question by drilling down to the Resource Details or denying access in Common Resources tab.







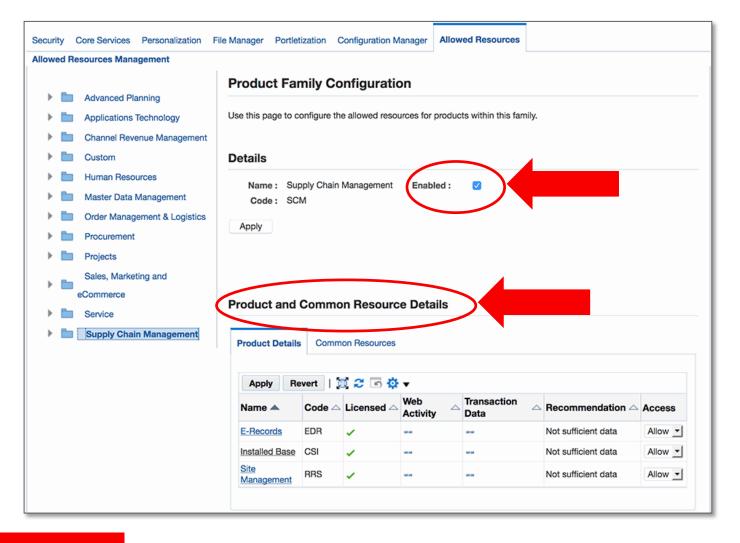
UI is accessible via the Functional Administrator responsibility → Functional Administrator page → Allowed Resources tab

Easily allow or deny access to products and underlying resources

A family name may be selected from the left menu to view the Product Family Configuration







#### **Details section**

Enabled check box indicates whether or not the product family resources are used and allowed.

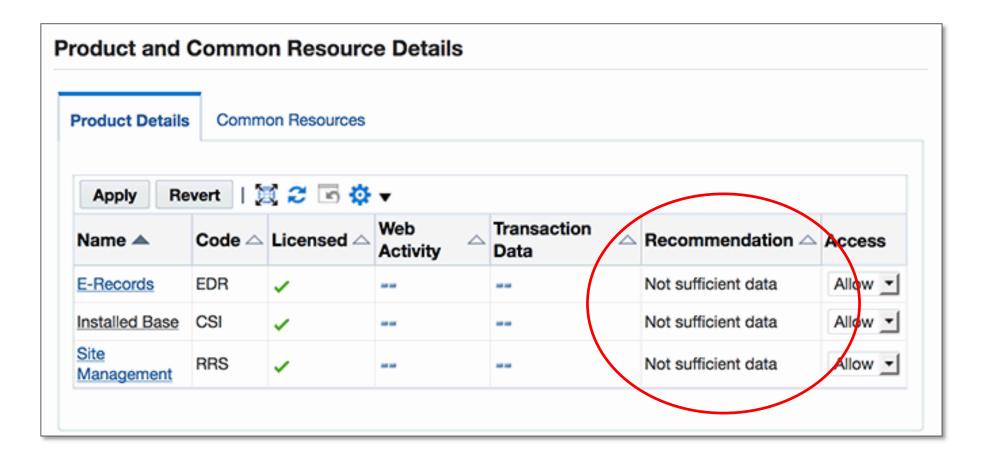
# **Product and Common Resources Details Section**

Use this section of the page to configure products.





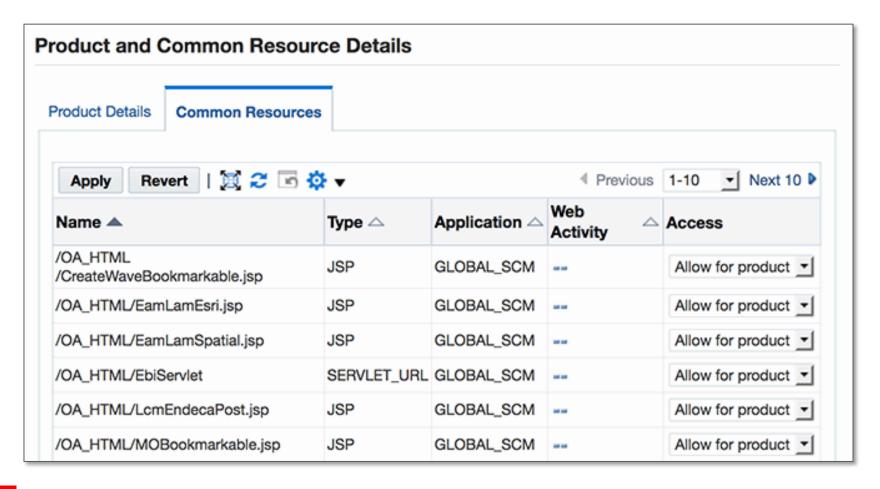
#### Product and Common Resource Details → Product Details tab







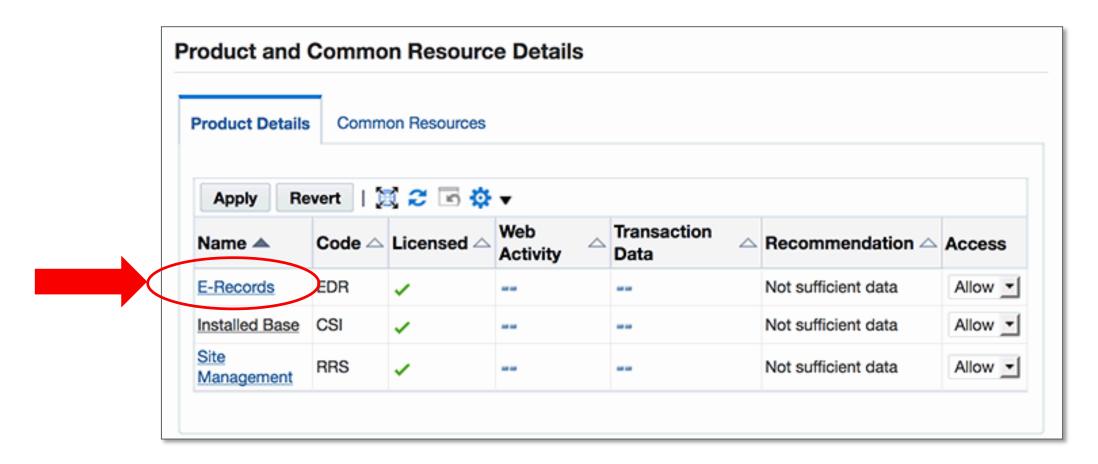
#### Product and Common Resource Details -> Common Resources Tab







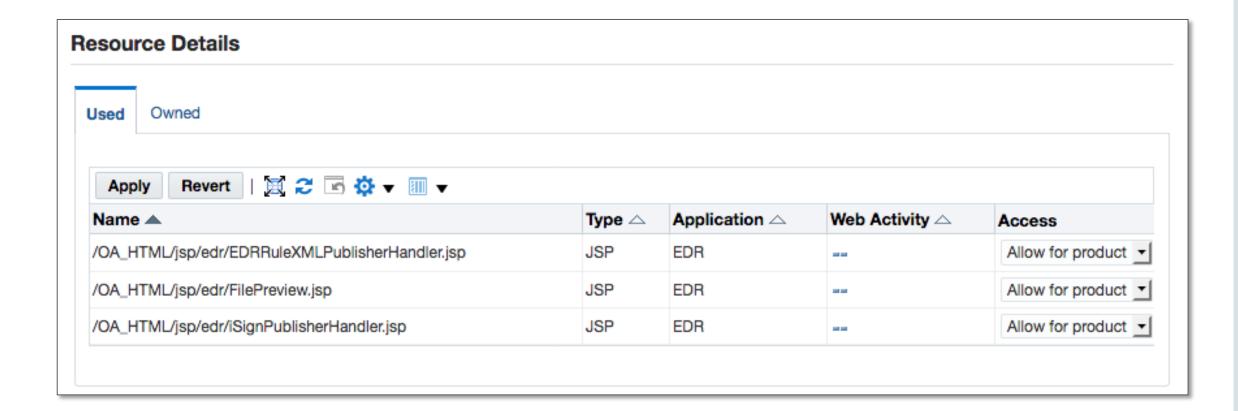
Product and Common Resource Details  $\rightarrow$  Product Details tab  $\rightarrow$  Click on Product Name







# User Interface for Allowed Resources Product Details tab → Click on Product Name → Used Tab







## Configuration Overview of Allowed Resources

Review How to Populate Usage Data and Custom Resources

- 1. Populate web usage data (optional)
- 2. Identify and populate custom resources
- 3. Configure allowed resources products based upon recommendations
- 4. Continue to refine the list based upon recommendations (ongoing)
  - As a result of improved recommendations based upon usage data
  - With the deployment of new features or products





### Utilities for Allowed Resources

#### Step 1. Generate Web Usage File

- Download webusage.awk
  - Delivered with auditing scripts , MOS <u>Document ID 2069190.1</u>
  - Generates a web usage file from Apache access logs
  - Execute the **webusage.awk** script against your Apache access logs:

```
$ cat access_log* | tr '?' ' | awk -f webusage.awk > webusage.out
```



## **Utilities for Allowed Resources**

### Step 2. Populate Web Usage and Custom Configurations

- Populate web usage data or custom configuration with WLDataMigration
- Execute Loader utility to populate web usage data for already seeded resources and generate CUSTOM.out for unknown resources
  - \$ java oracle.apps.fnd.security.resource.WLDataMigration MODE=seed \
    INPUT\_FILE=webusage.out DBC=\$FND\_SECURE/<SID>.dbc

# Load Custom Configuration for Allowed Resources

Step 3 - Review CUSTOM. out and Load

- Option 1: Use the CUSTOM.out file generated from WLDataMigration
  - Review the CUSTOM.out file before uploading to ensure that entries are legitimate
  - \$ java oracle.apps.fnd.security.resource.WLDataMigration MODE=custom \
    INPUT\_FILE=CUSTOM.out DBC=\$FND\_SECURE/<SID>.dbc

- Option 2: Use the custom.conf file from prior configuration of Allowed JSPs or Allowed Resources (pre-12.2.7)
  - \$ java oracle.apps.fnd.security.resource.WLDataMigration MODE=custom \
    INPUT\_FILE=custom.conf DBC=\$FND\_SECURE/<SID>.dbc





# Feature Overview for Allowed Redirects

### **Principles**

- Provides "defense-in-depth" protection against phishing redirect attacks
- Defines whitelist of allowed redirects for Oracle E-Business Suite 12.2
  - A whitelist is an explicit list of hosts that are allowed for redirects
- Prevents redirects that are not listed as allowed
- Enables configuration of allowed redirects to avoid unnecessary exposure
- Allows custom redirects to be defined in the list of allowed redirects.
- Allows all redirects by default

**Oracle E-Business Suite Security Guide Release 12.2** 





### Which Redirects Should Be Allowed?

### Configuration You Need to Add to the Configuration File

- Oracle E-Business Suite iProcurement with Punchout
  - Add host or domain entry for each Punchout site
- Oracle E-Business Suite Configurator integration with Agile or Siebel using Oracle Application Integration Architecture
  - Add host or domain entry for each integration point
- Any custom redirects used in your environment



## Transfer of Information (TOI) Online Training

### **Learn More About Oracle E-Business Suite 12.2 New Features**

- Implement and Use Application Object Library Secure Configuration Console
- Implement and Use E-Business Suite Secure Configuration Allowed Resources
- Implement and Use Application Object Library SECURITY: Redirect Filter
- Implement and Use E-Business Suite Secure Configuration Cookie Domain Scoping

**MOS Note 807319.1** 

Guidelines for Secure Configuration and Auditing



# How to Deploy Oracle E-Business Suite Securely Follow Our Secure Configuration Guidelines

- Secure Configuration Guide for Oracle E-Business Suite
  - Previously known as "Best Practice" documents
  - Release **12.2**, Security Administration Guide, Secure Configuration Chapter
  - Release 12.1, MOS Note 403537.1
- Secure Configuration Scripts
  - Security Configuration and Auditing Scripts for Oracle E-Business Suite, MOS Note
     2069190.1



# How to Deploy Oracle E-Business Suite Securely Stay Current with Patching

- Review the Critical Patch Updates Advisory Page on a quarterly basis <a href="http://www.oracle.com/technetwork/topics/security/alerts-086861.html">http://www.oracle.com/technetwork/topics/security/alerts-086861.html</a>
- Review the Latest CPU document for Oracle E-Business released with CPU,
  - Covers Oracle E-Business Suite Release 12.1 and 12.2
  - Apply to Oracle E-Business Suite
  - Apply to Oracle E-Business Suite technology stack

**MOS Note 2270270.1** 



# How to Deploy Oracle E-Business Suite Securely Stay Current with Latest Oracle E-Business Suite Code

- Update to the latest release or release update pack
  - Yes, Oracle E-Business Suite releases and release updates improve security as well
- Release Upgrade
  - Oracle E-Business Suite Release 12.2.7
  - Oracle E-Business Suite Release 12.1.3 + Recommended Patch Collection 5

**Oracle E-Business Suite 12.2 Information Center:** MOS Note 1583092.1



## Implement or Migrate to TLS 1.2

For Oracle E-Business Suite Inbound, Outbound and Loopback Connections

- Oracle E-Business Suite Release 12.2 and 12.1 Certified with TLS 1.2
- Optional Configurations
  - Configuring "TLS 1.2 Only"
  - Disabling HTTP Port
  - Enabling TLS from Oracle HTTP Server (OHS) to Application Server (OC4J / WLS)

EBS 12.2: 1367293.1, EBS 12.1: 376700.1



### Recent Certificate Certifications

- Elliptic Curve Cryptography certified with EBS 12.2
  - Elliptic Curve Cryptography supports both forward secrecy and stronger cipher suites
  - Apple's <u>App Transport Security</u> mandates forward secrecy, and we expect this to be a requirement for mobile clients
  - Roadmap for EBS 12.2
- Subject Alternative Name (SAN) & Wildcard Certificates certified with EBS 12.1.3
  - Use of the SAN field in a certificate request (CSR) allows you to specify multiple host names to be protected by a single public key certificate
  - Use of SAN will also allow for using a single certificate for multiple domains.
  - Wildcard Certificates can be used with multiple sub-domains of a domain.
  - Roadmap for EBS 12.2



### Oracle E-Business Suite DMZ Features

### **Reduce Attack Surface**

- Limited number of Oracle E-Business Suite products certified for internet
- External Oracle E-Business Suite application tier access limited by setting
   Node Trust Level
- Responsibilities available for external use only upon configuration
- URL Firewall exposes only the pages that are required

EBS 12.2: 1375670.1, EBS 12.1: 380490.1





## Feature Overview for Cookie Domain Scoping

### **Principles**

- Reduces the attack surface of Oracle E-Business Suite
- Provides additional protection for communication between the browser and the Oracle E-Business Suite web tier
- Provides the ability to define the scope for cookie sharing to avoid unnecessary exposure
- Allows for a custom scope to be defined





### What is a Cookie?

- If a domain is not specified, the browser does not send the cookie beyond the originating host
- If you explicitly set the cookie domain scope this tells the browser where the cookie can be sent





## **Enable Auditing and Logging**

- Detect suspicious activity and attacks
- Investigate incidents after an attack
- Adhere to compliance standards (SOX, HIPAA, PCI-DSS)
- Implement business process monitoring and controls
- Debug application problems
- Performance monitoring



## **Enable Auditing and Logging**

- Documentation
  - Oracle E-Business Suite 12.2 Security Guide, Auditing and Logging Chapter
  - MOS Note 2069190.1, Security Configuration and Auditing Scripts for Oracle E-Business Suite
- Scripts
  - Download EBSAuditScripts.zip (contains multiple SQL scripts)
    - Validate audit configuration
    - Query audit tables
    - Configure database auditing
  - Check periodically for updates to EBSAuditScripts.zip



Additional Secure Configuration When Running EBS in Oracle Cloud Infrastructure



## Provisioning Oracle E-Business Suite 12.2.6

### **Default Configuration for Oracle Cloud**

- Oracle E-Business Suite accounts are locked down
  - Must reset passwords and enable Oracle E-Business Suite accounts (FND\_USERS)
- Products turned off for both production and vision installs using Allowed JSPs feature
  - Complex Maintenance, Repair & Overhaul
  - Oracle Marketing
  - Oracle Marketing Encyclopedia System
  - Oracle Sales Online
  - Oracle Sales Offline
  - Oracle Sales for Handhelds
  - Oracle Field Service
  - Oracle Field Service / Handheld

- Oracle Knowledge Management
- Oracle iStore
- Oracle iSupport
- Oracle Advanced Outbound Telephony
- •Oracle Email Center
- Oracle Call Center Technology
- Oracle One-to-One Fulfillment
- •Oracle Partner Management



## Transparent Data Encryption (TDE)

### What is it?

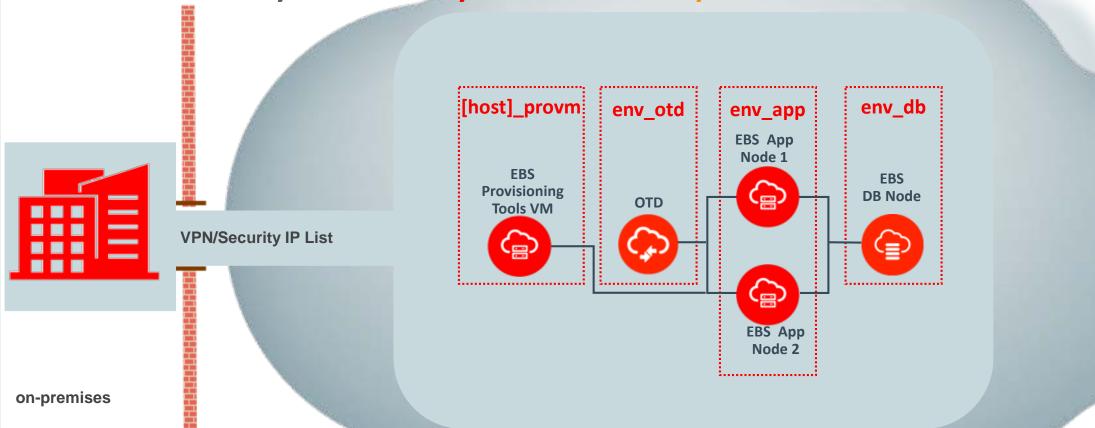
- Encrypt data at rest
- Decrypt data on-the-fly while E-Business Suite is running
- Encrypt tablespaces or individual columns
- Store keys in Oracle Wallet Hardware Device

### What's automated with Lift and Shift?

- Maintain TDE enabled on-premises with lift and shift from on-premises to compute, DBCS or ExaCS
- Enable TDE automatically with lift and shift from on-premises to DBCS and ExaCS

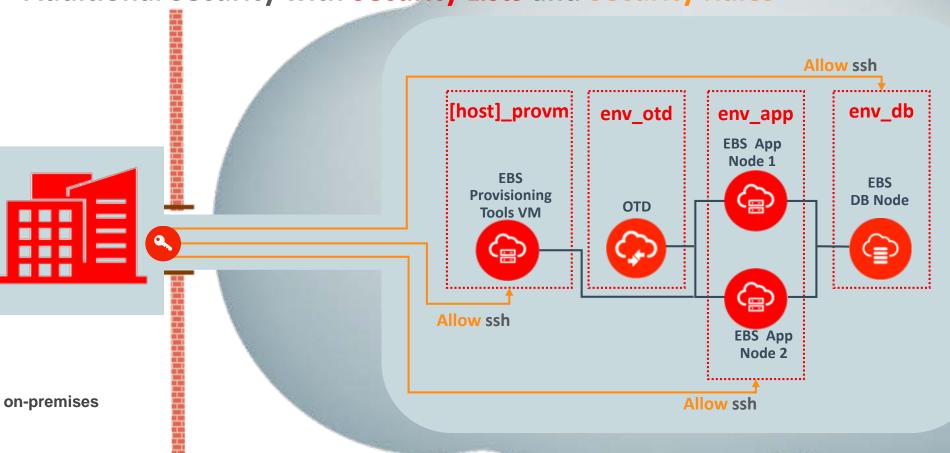


Additional Security with Security Lists and Security Rules



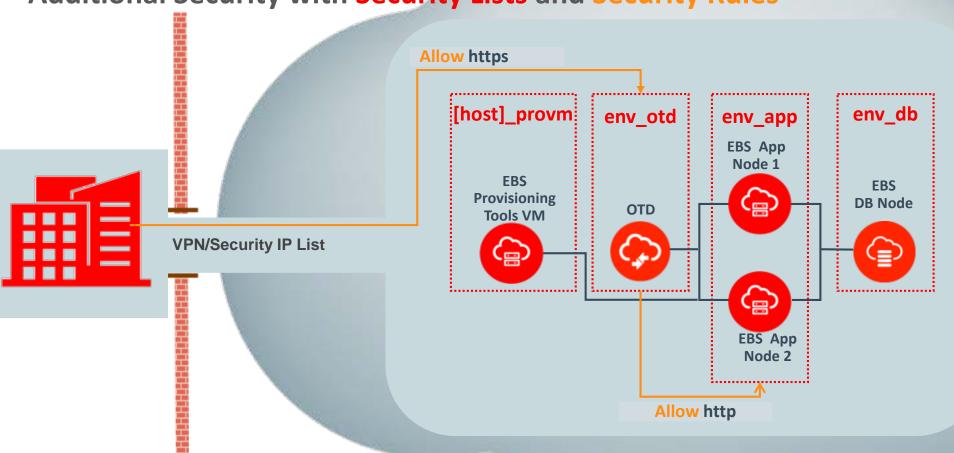


Additional Security with Security Lists and Security Rules





Additional Security with Security Lists and Security Rules

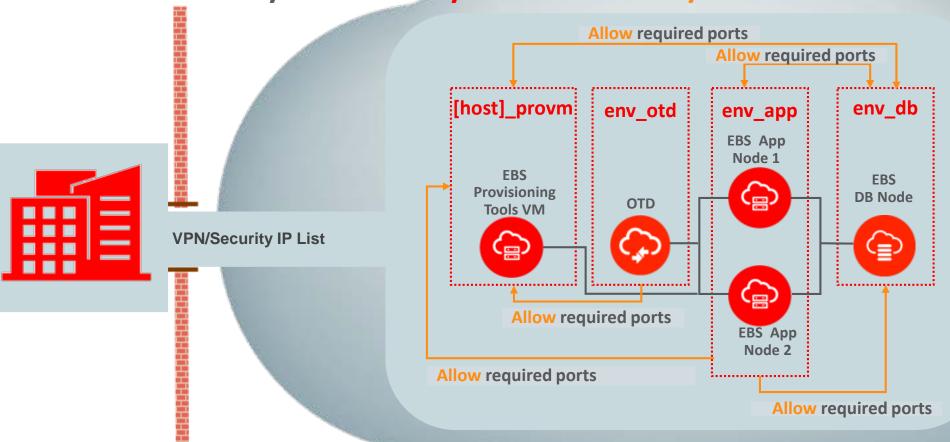


**Oracle Cloud** 



on-premises

Additional Security with Security Lists and Security Rules



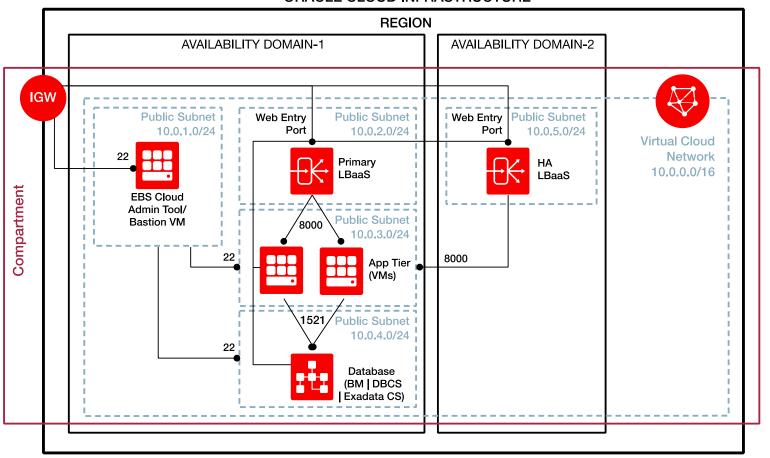
**Oracle Cloud** 



## E-Business Suite on Oracle Cloud Infrastructure\*

### **Enhanced Provisioning using the EBS Cloud Admin Tool**

#### ORACLE CLOUD INFRASTRUCTURE



\*formerly Bare Metal





## Oracle E-Business Suite Security

### **Oracle Cloud & On-Premises**

- ✓ Turn additional security features on by default
- √ Whitelisted Resources
- ✓ Add additional checks to the Secure Configuration Console
- ✓ Certify EBS 12.1 Data Masking Templates with EM13cR1

### **Oracle Cloud**

- Certify Database 12c
   Database Vault (DBCS)
   with EBS 12.2
- ✓ Provide an improved process for enabling TDE with EBS 12.1.3 and EBS 12.2 on DBCS

### **On-Premises**

- ✓ Certify Database Vault for EBS 12.2 with Database 12c and 11gR2
- ✓ Certify Database Vault for EBS 12.1.3 and Database 12c



## Oracle E-Business Suite Security

- Backport to Oracle E-Business Suite Release 12.1.3
  - Secure Configuration Console
  - Allowed Resources
- Oracle E-Business Suite Release 12.2 and Release 12.1
  - TLS configuration prerequisite checker
  - Automation of TLS configuration
  - Elliptic curve cipher suites certification
  - Allowed Resources
    - Improve recommendations based upon activity
    - Automate configuration of resource level lockdown



## Documentation

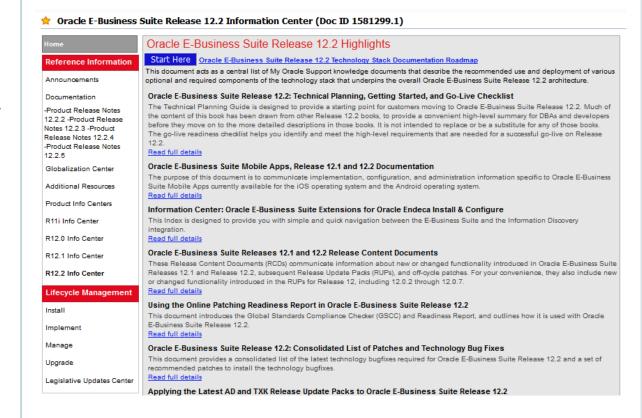
Title	Doc ID
FAQ: Oracle E-Business Suite Security	2063486.1
Oracle E-Business Suite Security Guide, Release 12.2 – Secure Configuration Chapter	N/A
Secure Configuration for Oracle E-Business Suite Release 12	403537.1
Enabling TLS in Oracle E-Business Suite Release 12.2	1367293.1
Enabling SSL or TLS in Oracle E-Business Suite Release 12.2	2143101.1
Enabling TLS in Oracle E-Business Suite Release 12.1	376700.1
Enabling SSL or TLS in Oracle E-Business Suite Release 12	2143099.1
CVE-2014-3566 - Instructions to Mitigate the SSLv3 Vulnerability ("POODLE Attack") in Oracle E-Business Suite	1937646.1



# Where to Find More Information Oracle E-Business Suite Release 12.2

- EBS Documentation and Training
  - EBS 12.2 Information Center
     MOS Note 1581299.1
     Includes link to the EBS Documentation Web Library
  - EBS Release Content Documents
     MOS Note 1302189.1
  - EBS Transfer of Info (TOI) Online Training
     MOS Note 807319.1

#### FBS 12.2 Information Center





## E-Business Suite Technology Stack Blog

### blogs.oracle.com/stevenChan

- Direct from EBS Development
- Latest news
- Certification announcements
- Primers, FAQs, tips
- Desupport reminders
- Latest upgrade recommendations
- Statements of Direction
- Subscribe via email or RSS



## Blog: Oracle E-Business Suite and Oracle Cloud

https://blogs.oracle.com/EBSandOracleCloud/

- Live since 1st June 2016
- 40+ Articles since 1st June 2016
- Dedicated to EBS and Oracle Cloud Topics
- Sponsored by EBS Development Executives

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#### Oracle E-Business Suite and Oracle Cloud

The latest news direct from E-Business Suite Development

#### Main | What is Oracle E-Bus ... »

#### Welcome to Oracle E-Business Suite and Oracle Cloud Blog

By Nadia Bendjedou-EBS-Oracle on Jun 01, 2016

[Publisher's note: We are pleased to launch this new blog with the following introductory article by Cliff Godwin, Senior Vice President, Oracle E-Business Suite Development.]

Welcome to the Oracle E-Business Suite and Oracle Cloud Blog, which will cover all aspects of running Oracle E-Business Suite on Oracle Cloud - including what you can do right now, and what you can plan for as our offerings evolve.

Larry Ellison, Founder and Executive Chairman of Oracle stated, "Coexistence of cloud and on-premises computing is going to be a decades-long process, if not forever".

Oracle has invested extensively in providing solutions to help customers realize the benefits of cloud computing at the infrastructure, platform, and business application levels. These cloud services are broadly grouped as follows:

- · Oracle's Infrastructure as a Service (laaS)
- Oracle's Platform as a Service (PaaS)
- · Oracle's Software as a Service (SaaS)

While each Oracle product line (including Oracle E-Business Suite) continues its development roadmap to serve its target markets and customer base, Oracle is actively promoting a coexistence or hybrid model that enables customers to adopt Oracle's cloud services in ways that complement and augment their existing enterprise applications.

Most Oracle E-Business Suite customers will think about embracing cloud computing as a journey, rather than a "big

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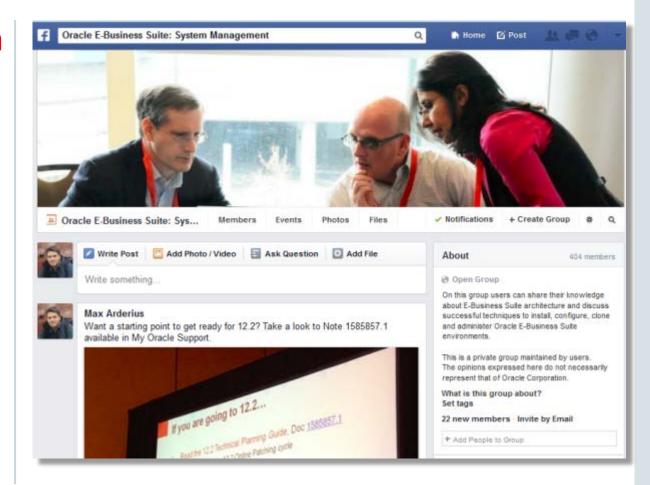
Oracle E-Business Suite on Oracle Cloud - Offerings Available Today



## E-Business Suite: System Management

facebook.com/groups/EBS.SysAdmin

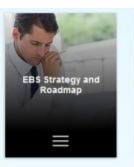
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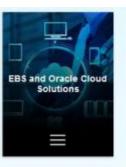


# Oracle E-Business Suite Learning Subscription Stay Up-to-Date on Everything Oracle E-Business Suite

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  - What's New, Virtual Conference, User
     Experience, Advice from Development
- Subscription access to over 500 technical and functional training sessions
- Continuous updates and additions

education.oracle.com/subscriptions/ebs









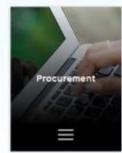


















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